

TERMS AND CONDITIONS OF PREPAID FREE HOME DELIVERY SERVICE

1. Belowmentioned are the terms and conditions under which prepaid free home delivery services (hereinafter referred to as the “services”) shall be provided by Dish TV India Limited (hereinafter referred to as the “Company”) to install a “dishtv” connection (hereinafter referred to as the “Connection”) at the residence of the person in whose name the connection has been ordered.
2. The services shall start from April 24, 2009 and shall expire on such date as the Company may deem fit.
3. The services shall be available all over India (hereinafter referred to as territory) and can be availed only by the resident of the territory (hereinafter referred to as the Customer).
4. The connection can be ordered after making prior payment towards the same. Such payment can be made through the following link: www.dishtv.in. It may be noted that the said payment is required to be made against the equipment for receiving dishtv signals.
5. Any person while ordering for the services shall be required to provide the his name, address, mobile number and also the name, address, mobile number of the Customer in whose name the connection has to be installed.
6. Upon receipt of such order, the person ordering for the connection shall be given a unique token number which will be used for future communications until delivery and installation is done.
7. The delivery and installation shall be done only after the payment has been received and credited in the account of the Company.
8. The connection will be installed within 3-5 working days from the date of realisation of payment or as per the preferred date chosen by the ordering person (whichever is later).
9. At the time of installation, the customers shall be required to pay Rs. 200/- plus applicable Service Tax to the installer towards installation charges. Cost of extra wire, if required above 12m, shall be required to be borne by the customer.
10. Upon installation, the customer shall be required to pay the subscription charges of the package chosen by him as per the prevailing rates. The

customer shall be bound by the terms and conditions of the respective offers/schemes under which his/her connection will be activated.

11. The customer must sign the Subscriber Application Form (SAF) at the time of installation of the dishtv connection and shall be bound by the terms and conditions mentioned therein throughout the terms of usage of the dishtv connection. The customer shall be obliged to provide such documents as may be required by the company to install the dishtv connection.
12. The present terms shall be read in conjugation with the terms as mentioned in the SAF and the condition of the scheme opted by the customer.
13. The Company shall have the right to change the package of channels and / or the terms of the offer or stop the services before the expiry of offer period due to Force Majeure condition including Act of God, Government Action, conditions beyond the control of the Company including removal of channel due to the same being not made available by the Broadcaster, increase in price due to increase of the price of the channels by the Broadcaster. The customer who has procured the dishtv connection under these present terms shall be bound by such change etc. The Company shall not be under any obligation to provide alternative or additional service or refund of money due to the said change.
14. The Company retains the right to change, amend, extend, modify, stop, suspend and alter the service and terms thereof without any notice. The Company shall not be under any obligation of what so ever nature due to such change, amendment, extension, modification.
15. The services are available for non- commercial connections only.
16. By activating the dishtv connection under the present terms, a customer acknowledges and agrees to be bound by the present terms and conditions as well as the terms and condition of the SAF and respective offer(s) under which the dishtv connection has been availed.
17. In case of any dispute or difference in respect of the offer, the decision of the Company shall be final and binding on all concerned.
18. All disputes are subject to exclusive jurisdiction of Delhi Courts only and no other courts shall have jurisdiction in this regard.