

Q- What is the Titanium Recharge offer?

Ans- Titanium Recharge offer is an annual recharge offer for existing dishtv subscribers. As per the offer, all subscribers recharging their dishtv connection with Rs 4990 shall be provided with 1 year subscription of Super Platinum / South Super Platinum plus upto 8 extra channels (the number of extra channels under the offer may change from time to time), thus completing all their entertainment needs.

The 8 extra channels presently being offered are – ESPN, Star Sports, Star Cricket, UTV Action, UTV Movies, Bindass, Zee Khana Khazana and MOD Non Stop.

Q- What are the benefits of the Titanium Recharge offer?

Ans- Under the Titanium recharge offer, a subscriber can watch almost all the popular channels currently available on the dishtv platform, and that too at a discounted price. Presently, by availing the annual Recharge offer, the subscriber would get the Super Platinum / South Super Platinum (Rs.360 pm) with upto 8 popular channels!

Super Platinum: Customer gets **5 Extra channels** over the Super Platinum. The Total Annual cost for Super Platinum and the 4 extra channels is **Rs. 5760**, however all of this being offered at just Rs. 4990, hence giving a benefit of **13.3%** and ensuring more savings for its subscribers.

South Super Platinum: Customer gets **8 Extra channels** over South Super Platinum. The Total Annual cost for South Super Platinum and the 8 extra channels is **Rs. 6156**, however all of this being offered at just Rs. 4990, hence giving a benefit of **19%** and ensuring more savings for its subscribers.

Please note that dishtv reserves the right at all times, to discontinue any channels contained in the Titanium recharge offer. Subscribers are requested to check the prevailing Recharge offer at the time of recharge.

Q- How can I avail the Titanium Recharge offer?

Ans- To avail the Titanium recharge offer, existing dishtv subscribers need to specify at the time of recharge that they want to avail the Titanium recharge offer and Recharge with Rs. 4990 p.a (inclusive of Service tax).

- **Existing Super Platinum subscribers:** Any Super Platinum subscriber who makes the payment of Rs 4990 or above in a single day, the Titanium pay-term offer will be activated on the next day of payment, in place of other recharge schemes
- **Subscribers on other packs (but not Super Platinum):** other pack subscribers need to recharge their account through Titanium web link to avail the offer.

Please note:

- Titanium recharge offer cannot be availed after the recharge has been done. It has to be specified only at the time of recharge.
- All non-Super Platinum subscribers who have paid more than Rs. 4990 but have not specified their need to avail the Titanium Recharge offer, then the complete amount will be utilized for their current pack only as per the prevailing monthly pack price.
- Titanium Recharge offer shall supersede all other Recharge offers.

Q- What is the duration of the Titanium Recharge offer?

Ans- The Titanium Recharge offer will be valid for a period of 1 year. However in case the subscribers avails any paid service or orders an A-La-Carte pack then, the viewing period shall be reduced basis the daily decrement (billing) rate.

Q- What happens if I pay more than Rs. 4990?

Ans- To avail the Titanium recharge Offer, subscribers will have to pay Rs4990 or more.

If a subscriber pays more than Rs.4990, then out of the total amount paid, Rs.4990 will be utilized for Titanium Recharge for 1 year and with the remaining amount, the base pack i.e. Super Platinum will be recharged.

Q- Can I change my pack while availing the Titanium recharge offer?

Ans- During the offer period, subscribers cannot change their pack from Super Platinum.

Q- Can I avail another recharge offer along with Titanium recharge offer?

Ans- As per policy, no 2 offers can be clubbed together. If you are enjoying benefits of another recharge scheme and during the offer period take the Titanium recharge offer, then benefits of the earlier scheme shall be withdrawn.

Q- After recharging with the qualifying amount, when will I avail the offer benefits?

Ans- Transactions carried out in a single calendar day will be considered for availing the offer. Please note that this is a day end process and hence, the extra channels shall be activated on the next day.

Q- Is Titanium Offer also available for child connection?

Ans- No, Titanium offer is only available on parent connection. On child connection, the customer will get Super Platinum at Rs. 160/230pm.

Q- What will be the cost of Parent (Titanium Offer) and Child (Super Platinum) connections?

Ans-Price Details for Parent & Child Connections are as follows-

Connection	Top Cities	Non-Top Cities
Single	4990/-	4990/-
Parent+1 Child	6910/-	7750/-
Parent+2 Child	8830/-	10510/-
Parent+3 Child	10750/-	13270/-

Other details:

- For subscribers availing the Titanium Recharge offer, the extra channels cannot be removed till their next recharge date.
- On the expiry of the Titanium Recharge offer, subscribers will be required to recharge their dishtv accounts with the prevailing offer price, if they wish to avail the offer again. If the same is not done then they will be billed for Super Platinum/South Super Platinum.