

1. What is 2<sup>nd</sup> DishTV connection?

If you have multiple TVs at home, then you can get your 2nd, 3rd & 4th DishTV connection at a discounted monthly subscription as per below table:

Parent Base Pack	Child Pack	Child Price (monthly)
Base pack price less than Rs.212 + Tax = Rs.250	All content on Parent connection will be copied	Rs.148 + Tax = Rs.175
Base pack price more than Rs.212 + Tax = Rs.250		Rs.212 + Tax= Rs.250

2. What are the benefits of 2nd DishTV connection?

- A) Following are the benefits of 2nd DishTV connection:-
- B) One common dish for multiple TV connections
- C) Same pack as the 1st connection. All the connections should have the same pack
- D) Choose any pack from existing packs
- E) Discounted monthly subscription for the 2nd, 3rd, 4th connection
- F) More choice-select any existing entry offer for your Multi TV connections

ELIGIBILITY CRITERIA: You can avail a maximum of 3 connections (and 1 parent connection) in the same house

3. If I am a deactivated subscriber, can I take a 2nd DishTV connection?

If you are a de-active subscriber, you will have to first activate the connection & then you can take the 2nd, 3rd & 4th connection.

4. Can I take Add-on Pack(s) with my 2nd DishTV connection?

You need not to take any add-on separately for child connection. Whatever add-on is running on parent connection will automatically be copied in child connection

5. If I re-locate, how will my 2nd DishTV connection get transferred to the new address and what will be the procedure involved?

When you re-locate, you need to follow the following steps:-

- Call the customer care and inform about the address change.
- You need to inform the customer care executive, if you wish to continue with your 2nd DishTV connection, or want to convert this into individual connection.